



July 1<sup>st</sup>, 2020

To Our Valued Travel Partners:

Halekulani & Halepuna Waikiki has decided to extend its continuous temporary closure date thru August 31, 2020.

As a result, room reservations scheduled to arrive on or before August 31, 2020 are being cancelled without penalty and we are kindly asking our travel partners to inform their clients who have been impacted by this decision.

Due to continuing uncertainties caused by the COVID-19 pandemic, we are unable to appropriately determine an actual re-open date at this time. We will address this as soon as a decision is made.

Please know that we remain committed in doing everything possible to assist our mutual guests. Should you need further assistance with any questions regarding reservations at either hotel, please feel free in contacting:

**Mr. Geoff Pearson (Halekulani)**

Director of Sales & Marketing

Phone: 808-931-5003

Email: [geoff.pearson@halekulani.com](mailto:geoff.pearson@halekulani.com)

**Mr. Chi Hoon Bang (Halepuna)**

Director of Sales & Marketing

Phone: 808-931-6653

Email: [chihoon.bang@halepuna.com](mailto:chihoon.bang@halepuna.com)

**Halekulani/Halepuna Waikiki Reservations**

Phone: 1-800-367-2343

Email: [reservations@halekulani.com](mailto:reservations@halekulani.com) or [reservations@halepuna.com](mailto:reservations@halepuna.com)

We will let you know as soon as we decide when to reopen and we are able to welcome your clients back to continue fulfilling the legacy of our Hotels & Resorts of Halekulani. In the meantime, please stay well and take good care of your family and loved ones.

Should you need further assistance with any other questions, please feel free in contacting:

Sincerely,

Geoff Pearson  
Director of Sales & Marketing  
Halekulani

Chi Hoon Bang  
Director of Sales & Marketing  
Halepuna Waikiki by Halekulani